

Project Manager / Engagement Manager (f/m/d)

📍 Berlin, Leipzig, Dresden
or Jena



For our young start-up company, dedicated to building world-class customer moments, we are seeking a **Project Manager / Engagement Manager (f/m/d)** for a permanent full-time position.

In your role as Project Manager / Engagement Manager you understand the individual processes and requirements of the customer. You plan, organize and ensure that their wishes are implemented. Lead them and all internal and external stakeholders with your outstanding leadership qualities. You have technological understanding and business management know-how. We have always differentiated from other teams with our unique hands-on approach that limits team size to people who stay close to our customers and translate their business needs into best in market technical solutions.

Continuous learning and delivery of results are the core features we are looking for. A passion for leadership, responsibility and a commitment to frank and honest feedback would complement these qualities.

YOUR TASKS AND RESPONSIBILITIES



The Project Manager / Engagement Manager will be key in this process guiding our clients through complex setups and requirements making sure we exceed our customer expectations.

YOU ...

- as a primary contact point for customers, establish a strong and trusted relationship with customers.
- consulting our customers in the development process of customized Omnichannel solutions.
- will be the key person from initial understanding of requirements, choosing the right setup and creating the best setup in close cooperation with our Solution Architect.
- are the one person who keeps control of the project and provide an overview with most recent updates from the team.
- take responsibility for our projects and the associated project planning, project controlling and communication with our customers.
- tracks and coordinates the progress of all phases of project development: requirements definition, architecture and design, development and testing, through to handover to the customer's operation after the start in an agile team using the Scrum model.
- creates and maintains complex project documentation.
- ensure that all projects are delivered on time, on scope and within budget.

YOUR PROFILE



You are a highly qualified Project Manager / Engagement Manager who is able to plan, prioritize and manage time well within the given timeframe and budget to make the project a great success.

YOU ...

- have very good organisational skills including attention to detail, analytical skills, critical thinking and technical strengths.
- you are also characterised by self-confidence, strong nerves, ability to work independently, teamwork and clear communication.
- have the experience of project management of complex projects in the technical field for at least 6 years.
- have experience managing technical teams and individuals.
- know and work with the common methods of agile project management.
- drive risk assessment and mitigation activities.
- have the general understanding of Service-Oriented approach, Domain-Driven Design, S.O.L.I.D. principles.
- ability to interpret business needs and making them accessible to different target groups.
- have a university degree in a technical field or equivalent work experience.
- have good written and spoken English language skills.

EXTRA QUALIFICATIONS THAT WOULD BE GREAT TO HAVE

YOU ...

- have experience in e-commerce and his business processes.
- have experience with business critical SaaS applications based on MicroServices Architecture.
- have knowledge of various software design models.
- have good understanding of enterprise processes in the Retail Industry
- have very good presentation- and communication skills.



YOUR BENEFITS

- excellent personal and professional opportunities
- fast and short decision paths
- flexible work structure with home office possibilities
- free choice of your work tools provided by us:
Work on a Macbook Pro using MacOS or a laptop PC using open OSs such as Linux or Windows.
- be part of professional events and fun team meetings
- and of course a great atmosphere in the team



WHO WE ARE

We are a young start-up with locations in Berlin, Leipzig, Dresden and Jena. Our central aim is to help our customers to create world-class Omnichannel solutions powered by API-First OMS - and mPOS applications, e-commerce solutions and PIM systems.

Learn more at positiveminds.io.

YOU HAVE QUESTIONS?

Contact René Nytsch (rene.nytsch@positiveminds.io +49 3641 528586) if you want to know more. He will be happy to help!